

Exhibit P

Feedback profile

Member quick links

- [Contact member](#)
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bookwholesale2008 (2949 ★)

Top Rated: Seller with highest buyer ratings

Positive Feedback (last 12 months): 98.6%

[How is Feedback percentage calculated?]

Member since: Dec-11-08 in Malaysia

Recent Feedback ratings (last 12 months)

Detailed seller ratings (last 12 months)

ebay MONEY BACK GUARANTEE

Get the item you ordered or get your money back.

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	1 month	6 months	12 months	Criteria	Average rating	Number of ratings
Positive	31	333	685	Item as described	★★★★★★	564
Neutral	0	0	2	Communication	★★★★★★	608
Negative	0	6	9	Shipping time	★★★★★★	629
				Shipping and handling charges	★★★★★★	559

- Feedback as a seller
- Feedback as a buyer
- All Feedback
- Feedback left for others

696 Feedback received (viewing 1-25)

Revised Feedback: 2

Show: All | Positive (685) | Neutral (2) | Negative (9) | Withdrawn (0)

Period: Past 12 months

Feedback	From/price	Date/time
<div>ordered Feb 19th Its March 4th needed it for class . Will cancel order.</div> <div>Child, Family, and Community 6e by Janet Gonzalez-Mena US edition (#271247771215)</div>	Buyer: m***5 (1) US \$64.00	Mar-04-14 10:32 View Item
<div>I still haven't received the item yet it's been 2 weeks BEWARE horrible service</div> <div>Articulation and Phonological Disorders 7e by John E. Bernthal Intl Edition (#360558505731)</div>	Buyer: h***n (18 ★) US \$34.99	Feb-01-14 20:49 View Item
Detailed item information is not available for the following items because the Feedback is over 90 days old.		
<div>Very slow shipping, package left sitting in Malaysia for a week...wtf guys.</div> <div>Linear Algebra and Its Applications 4th by David C. Lay International edition (#271252306052)</div>	Buyer: _***e (27 ★) US \$39.95	Jan-21-14 23:09
<div>Beware</div> <div>--</div>	Buyer: 1***1 (54 ★) --	Jan-21-14 04:32 Private
<div>The item was misrepresented. Seller not helpful in returning item.</div> <div>--</div>	Buyer: n***r (10 ★) --	Jan-14-14 07:27 Private
<div>Book was not a "color" print, as described in add...</div> <div>Framework for Marketing Management 5e by Philip Kotler International edition (#271222173405)</div>	Buyer: e***u (410 ★) US \$34.90	Nov-20-13 13:28

<div><div></div><div>Textbook quality indicated that it was counterfeit; seller uncooperative</div><div>--</div></div>	Buyer: i***f (15 ★) --	Sep-28-13 19:28 Private
<div><div></div><div>NEVER buy books from this seller. Delivery was much later than they promised. Framework for Marketing Management 5e by Philip Kotler International edition (#271222173405)</div></div>	Buyer: t***o (6) US \$31.90	Sep-12-13 21:21
<div><div></div><div>Don't ship to APO addresses wasn't in the restricted "ship to" list, was hidden Introduction to Java Programming, Comprehensive Version 9e by Y. Daniel Liang (#271057217695)</div></div>	Buyer: u***x (43 ★) US \$50.83	Aug-29-13 12:15

Items per page: 25 | 50 | 100 | 200

What would you like to do next?

- [Leave Feedback](#)
- [Reply to Feedback received](#)
- [Follow up to Feedback left](#)

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